

## [Help-Center]]Can I Book Cruises Through Chase Travel? (Complete Guide & FAQs)

Redeeming credit card rewards for flights and hotel stays is a common travel strategy. However, if you are a fan of setting sail on the open ocean, you might be wondering if you can use your hard-earned credit card points to fund your next maritime vacation.

If you hold a premium rewards card like the [Chase Sapphire Preferred® Card](#) or Chase Sapphire Reserve®, you have access to the powerful **Chase Travel<sup>SM</sup> Portal**. But a critical question remains for ocean lovers: **Can I book cruises through Chase Travel?**

The short answer is **yes, you can book cruises through Chase Travel**

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### How Booking a Cruise Works on Chase Travel

While Chase Travel allows users to search for and purchase flights, hotels, and car rentals entirely online via the self-service dashboard, **cruise lines require direct interaction with specialized travel advisors.**

You can preview general itineraries and destinations online, but you cannot complete a cruise checkout on the standard digital interface. Instead, you must finalize the booking over the phone with a dedicated cruise specialist.

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### How to Contact a Chase Cruise Specialist (Live Agent Line)

Because cruise reservations require manual ticketing and complex pricing coordination (such as cabin selections, dining times, and port excursions), reaching the correct human specialist is paramount.

For direct assistance with cruise quotes, bookings, point redemptions, or itinerary questions, call the **Chase Travel Live Agent helpline at 1-844-386-9754.**

### Benefits of Calling a Chase Cruise Agent:

- **Access to Special Promotions:** Agents often have visibility into exclusive onboard credits, stateroom upgrades, or reduced deposits that may not display on public search engines.
- **Custom Cabin Arrangements:** If you are booking connecting staterooms, accessible cabins, or traveling with a large group, a phone specialist can lock in the exact room locations with the cruise line.

- **Seamless Payment Processing:** The agent can manually calculate how many Ultimate Rewards points you want to burn and seamlessly apply the remaining balance to your Chase card.
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## Which Cruise Lines Can You Book Through Chase?

Chase Travel partners with almost all major global cruise lines, spanning budget-friendly family ships to ultra-luxury river expeditions. Available brands typically include:

- Royal Caribbean International
  - Celebrity Cruises
  - Carnival Cruise Line
  - Norwegian Cruise Line (NCL)
  - Princess Cruises
  - Disney Cruise Line
  - Holland America Line
  - Virgin Voyages
  - AmaWaterways & Viking River Cruises (via specialized phone desks)
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## What is Your Point Value for Chase Cruises?

When you redeem your Chase Ultimate Rewards® points for a cruise booking via the phone desk, your points retain the exact same fixed value as they do for flights or hotels. This value is anchored to the specific Chase card account you use:

Chase Credit Card	Portal Value Per Point	Cash Value of 100,000 Points
Chase Sapphire Reserve®	1.50 Cents	\$1,500
Chase Sapphire Preferred® Card	1.25 Cents	\$1,250
Ink Business Preferred® Credit Card	1.25 Cents	\$1,250
Chase Freedom Flex <sup>SM</sup> / Unlimited®	1.00 Cent	\$1,000

## Maximizing Value via Pooling

If you earn points across multiple cards (the "Chase Trifecta"), always log into your online account and move your points from your cash-back cards (like the Freedom Unlimited) to your primary premium card (like the Sapphire Reserve) *before* calling

**1-844-386-9754.** This simple step instantly boosts your points' purchasing power by 25% to 50% for your cruise vacation.

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## **Step-by-Step Guide: How to Book Your Cruise**

To ensure a flawless booking process with a live agent, follow this structural workflow:

### **Step 1: Research Your Itinerary Privately**

Before picking up the phone, browse the direct website of your preferred cruise line (e.g., Royal Caribbean or Virgin Voyages). Note the **ship name, departure date, itinerary, and the exact cabin category** (e.g., Balcony, Oceanview, Suite) you want.

### **Step 2: Calculate Your Points Balance**

Log into your Chase Mobile® app or desktop account to check your total Ultimate Rewards balance. Determine ahead of time if you want to use points to cover the full trip or if you prefer a partial points-and-cash split.

### **Step 3: Call the Direct Helpline**

Dial the live support number at **1-844-386-9754**. Request the automated directory or the initial greeting representative to route you to the "**Chase Travel Cruise Desk.**"

### **Step 4: Finalize and Confirm**

Provide the specialist with your researched itinerary details. The agent will confirm the live pricing, verify promotions, apply your points at their designated card value, and charge any remaining deposit to your eligible Chase credit card.

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## **Frequently Asked Questions (FAQs) About Chase Travel**

### **Is the Chase Travel phone line open 24/7?**

Yes, the core Chase Travel customer service lines at **1-844-386-9754** are open 24 hours a day, 7 days a week, for general flight and hotel help. However, specialized departments like the Cruise Desk or international tour operators typically maintain

standard daytime hours (usually 9:00 AM to 9:00 PM EST). If you want to book a cruise, it is best to call during these primary hours.

### **Can I earn cruise line loyalty points on Chase bookings?**

Yes. Because booking a cruise through Chase Travel is handled like a standard travel agency transaction, the cruise line will recognize your loyalty number. You will still earn cruise loyalty points (such as Royal Caribbean Crown & Anchor Society points) and receive your standard loyalty tier perks onboard.

### **Can I transfer Chase points directly to a cruise loyalty program?**

No. Chase does not have any direct 1:1 cruise line transfer partners. To use your points for a cruise, you must book through the Chase Travel engine by calling **1-844-386-9754** to redeem them at the fixed 1.25-cent or 1.5-cent rate.

### **Do cruise bookings include port fees and taxes?**

Yes. When the live agent generates your quote, the total price quoted will include the base cruise fare, mandatory port taxes, and government regulatory fees. You can use your Ultimate Rewards points to cover these fees and taxes as well.

### **Can I use Chase points to pay for onboard gratuities or drink packages?**

If the gratuities or beverage packages are bundled directly into the upfront cruise fare invoice at the time of booking, you can use your points to cover them. However, if you add drink packages, shore excursions, or specialty dining later via the cruise line's app, or charge them to your stateroom bill while onboard, you cannot use portal points to pay for them retroactively.

### **What happens if I need to cancel my cruise?**

All cruise cancellations are governed strictly by the specific cruise line's penalty schedule and terms. If you qualify for a refund, the return of cash or points will filter back through Chase Travel. For immediate tracking of a cruise cancellation or modification, call the live support desk directly.