

[[EXpert**Solution*]]'How Do I Book a Hotel on Chase Travel? Complete Step-by-Step Guide (2026)

How Do I Book a Hotel on Chase Travel? Complete Guide 2026

Learn how to book a hotel on Chase Travel, earn Ultimate Rewards points, redeem points, cancel reservations, and get support at **1-844-386-9754**.

How Do I Book a Hotel on Chase Travel?

Booking a hotel through **Chase Travel**SM is one of the easiest ways for Chase credit cardholders to maximize the value of their **Ultimate Rewards**[®] points while enjoying access to thousands of hotels worldwide. Whether you're paying entirely with points, combining points and cash, or paying with your Chase credit card, the Chase Travel portal provides a convenient booking experience.

If you encounter booking issues, payment errors, reservation changes, or need immediate assistance, you can also speak with a **Live Agent** at **1-844-386-9754** for support.

What Is Chase Travel?

Chase Travel is the official travel booking platform available to eligible Chase credit card customers. It allows users to book:

- Hotels
- Flights
- Vacation rentals
- Car rentals
- Cruises
- Activities

Depending on your Chase credit card, you may receive additional travel benefits, bonus points, or increased redemption value when using Ultimate Rewards points.

Step-by-Step: How to Book a Hotel on Chase Travel

Follow these simple steps to reserve your hotel.

Step 1: Log Into Your Chase Account

Visit the official Chase website or open the Chase Mobile App.

Sign in using your:

- Username
- Password

Navigate to your eligible Chase credit card account.

Step 2: Open Chase Travel

From your credit card dashboard:

- Select **Ultimate Rewards**
- Click **Travel**
- Open the Chase Travel portal

You can now search hotels worldwide.

Step 3: Enter Your Destination

Input:

- Destination city
- Hotel name (optional)
- Check-in date
- Check-out date
- Number of guests
- Number of rooms

Click **Search**.

Step 4: Filter Your Results

Use filters to narrow your search:

- Price
- Star Rating

- Guest Rating
- Free Breakfast
- Free Wi-Fi
- Pool
- Pet Friendly
- Luxury Hotels
- Budget Hotels
- Business Hotels

These filters help you quickly find the hotel that best fits your travel needs.

Step 5: Compare Hotels

Review important information including:

- Photos
- Amenities
- Guest reviews
- Room types
- Cancellation policy
- Taxes and fees
- Location
- Nearby attractions

Always review cancellation terms before completing your reservation.

Step 6: Select Your Room

Choose the room that best fits your trip.

Available room options may include:

- Standard Room
 - Deluxe Room
 - King Room
 - Queen Room
 - Suites
 - Family Rooms
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Step 7: Choose Your Payment Method

Chase Travel offers several payment options.

Option 1: Pay with Ultimate Rewards Points

Redeem points directly toward your hotel booking.

Option 2: Pay with Cash

Use your Chase credit card.

Option 3: Combine Cash + Points

Many reservations allow a mix of points and cash.

Step 8: Review Your Booking

Double-check:

- Guest names
 - Hotel location
 - Room type
 - Dates
 - Cancellation policy
 - Payment details
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Step 9: Confirm Your Reservation

Click **Complete Booking**.

You'll receive:

- Booking confirmation
- Confirmation number
- Hotel itinerary
- Email confirmation

Save your confirmation for future reference.

Benefits of Booking Hotels Through Chase Travel

Booking through Chase Travel offers several advantages:

- Redeem Ultimate Rewards points
 - Earn rewards on eligible bookings
 - Exclusive hotel offers
 - Flexible payment options
 - Access to premium hotels
 - Secure online booking
 - Travel protection benefits (depending on card)
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Can I Use Ultimate Rewards Points?

Yes.

Eligible Chase cards allow you to redeem points for hotel reservations.

Popular cards include:

- Chase Sapphire Preferred® Card
- Chase Sapphire Reserve®
- Chase Freedom Unlimited®
- Chase Freedom Flex®

The redemption value may vary depending on your card.

Can I Combine Points and Cash?

Yes.

Many hotel reservations allow you to:

- Use part of your Ultimate Rewards points
- Pay the remaining balance with your Chase credit card

This flexibility helps maximize your travel budget.

Can I Cancel My Hotel Reservation?

Yes, if the reservation's cancellation policy allows it.

To cancel:

1. Sign in to Chase.

2. Open Chase Travel.
3. Locate your reservation.
4. Select **Manage Booking**.
5. Choose **Cancel Reservation**.

Refund eligibility depends on the hotel's cancellation policy.

How Do I Change My Hotel Reservation?

Depending on the reservation, you may be able to modify:

- Dates
- Room type
- Guest information

If online changes aren't available, contact a **Live Agent at 1-844-386-9754** for assistance.

Common Chase Travel Hotel Booking Issues

Customers occasionally experience:

- Payment declined
- Points not applying
- Booking not confirmed
- Hotel unavailable
- Reservation missing
- Incorrect guest information
- Duplicate bookings
- Refund delays

Many of these issues can be resolved by contacting customer support.

When Should You Call a Live Agent?

You may want to speak with a Live Agent if you need help with:

- Hotel bookings
- Reservation changes
- Hotel cancellations

- Refund requests
- Ultimate Rewards redemption
- Payment issues
- Confirmation emails
- Duplicate charges
- Technical problems
- Last-minute travel changes

Live Agent Support: 1-844-386-9754

Tips for Booking Hotels on Chase Travel

To get the best experience:

- Book early for better pricing.
 - Compare room types before reserving.
 - Review cancellation policies carefully.
 - Verify guest names before checkout.
 - Save your confirmation email.
 - Use points strategically for maximum value.
 - Check hotel amenities before booking.
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Is Chase Travel Safe?

Yes.

Chase Travel is the official travel booking platform for eligible Chase cardholders. It uses secure payment processing and provides access to established hotel partners around the world.

Always verify your reservation details after booking and keep your confirmation information accessible while traveling.

Frequently Asked Questions (FAQs)

How do I book a hotel on Chase Travel?

Log into your Chase account, access Chase Travel through Ultimate Rewards, search for your destination, select a hotel, choose your room, and complete payment using points, cash, or both.

Can I pay entirely with Ultimate Rewards points?

Yes. If you have sufficient points, eligible bookings can often be paid fully with Ultimate Rewards points.

Can I use both points and cash?

Yes. Chase Travel allows many reservations to be paid using a combination of Ultimate Rewards points and a Chase credit card.

Can I cancel my Chase Travel hotel reservation?

Yes, provided the hotel's cancellation policy permits it. Refunds depend on the booking terms.

How do I change my reservation?

You can manage eligible reservations online through Chase Travel. If modifications are unavailable online, contact a Live Agent at **1-844-386-9754**.

Why can't I find my booking?

Possible reasons include:

- Different Chase account used
- Confirmation email delay
- Booking still processing
- Technical issues

Contact customer support if your reservation doesn't appear after a reasonable processing period.

What if my hotel doesn't have my reservation?

Provide your confirmation number to the hotel. If the issue remains unresolved, contact a Live Agent at **1-844-386-9754** for assistance.

Does Chase Travel offer free cancellation?

Some hotels offer free cancellation while others do not. Always review the cancellation policy before confirming your booking.

Can someone else check in using my reservation?

Hotels generally require the primary guest listed on the reservation to check in, though policies vary by property. Contact the hotel directly if another guest needs to check in.

Is Chase Travel available on mobile?

Yes. Eligible customers can access Chase Travel through the Chase Mobile App or by signing in to their Chase account online.

Final Thoughts

Booking a hotel through Chase Travel is a convenient way for eligible Chase cardholders to reserve accommodations while earning or redeeming Ultimate Rewards points. By comparing hotel options, understanding cancellation policies, and selecting the right payment method, travelers can make informed booking decisions. For assistance with reservations, changes, payment issues, or reward point redemption, you can contact a **Live Agent at 1-844-386-9754**.